

Agent Banking Training Schedule For Batch - 63

Day	Time	Topics	Conduct Person
Wednesday 30.08.2023	9.00 AM - 9.15 AM	Agents Documents Collection, Attendance	Md. Bodrul Alam
	9.15 PM - 9.30 AM	Tea Break	
	9.30 AM - 10.15 AM	Business Development and Relations (Strategies, Key Idea, Market VS Product)	Zia Haq
	10.15 AM - 11.00 AM	Audit Compliance, anti-money laundering, anti-fraud and anti-cheating	Gaffar Khan
	11.00 AM - 11.30 AM	Hot Line Management	Umme Habiba
	11.30 AM - 1.00 PM	The challenge of Agent Points, How does it become Profitable?	Md. Kamruzzaman
	1.00 PM - 2.00 PM	Namaz + Lunch + Tea Break	
	2.00 PM - 2.30 PM	Providing Devices, Inventory Management	Zillur Rahman
	2.30 PM - 3.30 PM	Agent Banking Business & Product Knowledge	Bony Tasnim
	3.30 P M - 3.45 PM	Tea Break	
	3.45 PM - 4.30 PM	Security Awareness	Md. Mizanur Rahman DGM, IT & MIS Division
	4.30 PM - 5.30 PM	Certificate And Prize Giving & Closing Ceremony	Md. Shahinur Rahman CITO & GM, IT & MIS Division
			Responsible Person: Md Bodrul Alam Contact: 01844 074087 Email: bodrul.alam@doer.com.bd